



# IN THE CLASSROOM

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## KENT STATE UNIVERSITY TRUMBULL CAMPUS

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*Val Novak Speaking About ERP*

**K**AVON International, Inc.'s Val Novak gave a talk on the role of Enterprise Resource Planning (ERP) within an ISO 9001:2000 business framework and a World Class Company. Val's presentation was sponsored by the Kent State University Trumbull Campus as part of their monthly ISO/TS network meeting.

During the talk Val covered a wide range of ERP from an understanding of terms through implementation. A key part of the presentation demonstrated how ERP provides the tools necessary for gathering data and turning it into decision making information to support the continual improvement efforts required in ISO 9001:2000.

The following key components of ERP were described individually in terms of their role in managing the resources of the organization: Financial, Network, Human Resources, Distribution, Custom Development, Office Products, Internet, and Manufacturing. The question of why use an ERP system was addressed during this discussion.

Val discussed implementation strategies as part of a transition plan from the current systems which are in place. This included the transition costs as well as the implications for the employees.

*If your company is seeking registration or compliance to any of the Quality Management System standards such as ISO 9001:2000, ISO 16949, AS9100, ISO 17025, ISO 14001, or ISO 13485, give us a call at 888-637-9398 and let one of our Trusted Advisors help you with implementation.*